Summary of Benefits and Coverage: What this Plan Covers & What You Pay for Covered Services Sentara POS 1000/30%

Sentara Health Administration, Inc.

A

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-229-1199 or visit sentarahealthplans.com and sign into the Member Portal. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary or call 1-800-229-1199 to request a copy.

Important Questions	Answers	Why This Matters
What is the overall <u>deductible</u> ?	\$1,000 /Individual or \$2,000 /family In- <u>Network</u> \$3,000 /Individual or \$6,000 /family Out-of- <u>Network</u>	Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. <u>Prescription drugs</u> , most services that require a <u>copayment</u> , <u>preventive care</u> , and a routine eye exam are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example this <u>plan</u> covers certain preventive services without cost sharing and before you meet your <u>deductible</u> . See a list of covered preventive services at <u>healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	Yes. \$150 person for <u>Prescription drugs</u> Tiers 2, 3	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	For In- <u>Network</u> \$4,750 person / \$9,000 family and out-of- <u>network providers</u> \$6,000 person / \$12,000 family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limit</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billed charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-</u> pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>sentarahealthplans.com</u> or call 1-800- 229-1199.	This <u>plan</u> uses a <u>provider</u> <u>network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral.</u>

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common	Services You May	What You Will Pay		Limitations, Exceptions, & Other
Medical Event	Need	In-Network (You will pay the least)	Out-of-Network (You will pay the most)	Important Information
	Primary care visit to treat an injury or illness	\$40 <u>copayment</u> , <u>deductible</u> does not apply	40% coinsurance	None.
If you visit a health care <u>provider's</u> office	<u>Specialist</u> visit	\$60 <u>copayment</u> , <u>deductible</u> does not apply	40% coinsurance	None.
or clinic	Preventive care/ screening/ immunization	No charge, <u>deductible</u> does not apply	40% coinsurance	You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services you need are <u>preventive</u> . Then check what your <u>plan</u> will pay for.
lf you have a test	Diagnostic test (x-ray, blood work)	30% coinsurance	40% coinsurance	None.
If you have a test	Imaging (CT/PET scans, MRIs)	30% coinsurance	40% coinsurance	Pre-authorization required.
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at Envision Rx	Selected Generic drugs (Tier 1)	\$15 retail Copayment/\$30 mail order Copayment Deductible does not apply	\$15 copayment retail/ mail order not covered Deductible does not apply	
	Selected brand and other generic drugs (Tier 2)	\$40 retail Copayment/\$80 mail order Copayment	\$40 Copayment retail/ mail order not covered	Prescription drugs are administered by Envision Rx and are not covered through Sentara Health Plans.
	Non-selected brand drugs (Tier 3)	\$75 retail Copayment/ \$150 mail order Copayment	\$75 Copayment retail/ mail order not covered	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	30% coinsurance	40% coinsurance	Pre-authorization required.
surgery	Physician/surgeon fees	30% coinsurance	40% coinsurance	None.
	Emergency room care	30% coinsurance	30% <u>coinsurance</u>	None.

* For more information about limitations and exceptions, see the plan or policy document at https://apps.sentarahealthplans.com/public/ViewCorePlanSOB/CorePlanFilter/DownloadAzureFile?sobFile=%2Fpresales%2F2024%2FEOCC_OI-For-SBC%2F2024_MMLGPOSEOC.pdf

Common	Comisso Ven Men	What You Will Pay		Limitations Exceptions 9 Other
Common Medical Event	Services You May Need	In-Network (You will pay the least)	Out-of-Network (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need immediate medical attention	Emergency medical transportation	Non-emergency services: 30% <u>coinsurance</u> Emergency services: 30% <u>coinsurance</u>	Non-emergency services: 40% <u>coinsurance</u> Emergency services: 30% <u>coinsurance</u>	Pre-authorization required for non- emergent transport.
	Urgent care	\$60 <u>copayment</u> , <u>deductible</u> does not apply	40% coinsurance	None.
If you have a hospital	Facility fee (e.g., hospital room)	30% coinsurance	40% coinsurance	Pre-authorization required.
stay	Physician/surgeon fees	30% coinsurance	40% coinsurance	None.
If you need mental health, behavioral health, or substance	Outpatient services	Office visits: \$40 <u>copayment,</u> <u>deductible</u> does not apply Other visits: No charge	Office visits: 40% <u>coinsurance</u> Other visits: 40% <u>coinsurance</u>	Pre-authorization required for partial hospitalization, intensive outpatient program, electro-convulsive therapy, and Transcranial Magnetic Stimulation.
abuse services	Inpatient services	30% coinsurance	40% coinsurance	Pre-authorization required for all inpatient services.
	Office visits	\$500 Global <u>copayment,</u> <u>deductible</u> does not apply	40% coinsurance	Cost sharing does not apply to certain
If you are pregnant	Childbirth/delivery professional services	30% coinsurance	40% coinsurance	preventive services. Maternity care may include tests and services described
	Childbirth/delivery facility services	30% coinsurance	40% coinsurance	elsewhere in this SBC (i.e. ultrasound).
	Home health care	\$30 <u>copayment</u> , <u>deductible</u> does not apply	40% coinsurance	Pre-authorization required.
If you need help recovering or have other special health needs	Rehabilitation services	Rehabilitative PT/OT: 30% <u>coinsurance</u> Rehabilitative Speech Therapy: 30% <u>coinsurance</u> Other Services: 30% <u>coinsurance</u>	Rehabilitative PT/OT: 40% <u>coinsurance</u> Rehabilitative Speech Therapy: 40% <u>coinsurance</u> Other Services: 40% <u>coinsurance</u>	Pre-authorization required. 30 visits/plan year for PT, OT. 30 visits/plan year for ST.

* For more information about limitations and exceptions, see the plan or policy document at https://apps.sentarahealthplans.com/public/ViewCorePlanSOB/CorePlanFilter/DownloadAzureFile?sobFile=%2Fpresales%2F2024%2FEOCC_OI-For-SBC%2F2024_MMLGPOSEOC.pdf

Common Services You May		What You Will Pay		Limitations Exacutions 8 Other
Medical Event	Need	In-Network (You will pay the least)	Out-of-Network (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Habilitation services	Habilitative PT/OT: 30% <u>coinsurance</u> Habilitative Speech Therapy: 30% <u>coinsurance</u>	Habilitative PT/OT: 40% <u>coinsurance</u> Habilitative Speech Therapy: 40% <u>coinsurance</u>	Pre-authorization required. 30 visits/plan year for PT, OT. 30 visits/plan year for ST.
	Skilled nursing care	30% coinsurance	40% coinsurance	Pre-authorization required. 100 days/plan year.
	<u>Durable medical</u> equipment	30% coinsurance	40% <u>coinsurance</u>	Pre-authorization required for single items over \$750, all rental items, and repair and replacement.
Hospice service	Hospice services	30% <u>coinsurance</u>	40% coinsurance	Pre-authorization required.
If your child needs dental or eye care	Children's eye exam	No charge, <u>deductible</u> does not apply	\$30 Reimbursement, <u>deductible</u> does not apply	Coverage limited to one exam/ <u>plan</u> year from participating VSP <u>providers</u> .
	Children's glasses	Not covered	Not covered	None.
	Children's dental check-up	Not covered	Not covered	None.

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover	(Check your policy or plan document for more information)	ation and a list of any other <u>excluded services</u> .)
Acupuncture	 Dental Care (Pediatric) 	 Routine foot care unless medically necessary
Bariatric Surgery	Glasses	 Weight Loss Programs and Medications
Cosmetic Surgery	Long-term care	
Dental Care (Adult)		
Other Covered Services (Limitations may appl	y to these services. This isn't a complete list. Please se	ee your <u>plan</u> document.)
Chiropractic Care	 Infertility Treatment 	 Private-duty nursing
Hearing aids (Adult)	 Non-emergency care when traveling outside the 	 Routine eye care (Adult)
Hearing aids (Pediatric)	U.S. (under out-of-network benefit)	

Your Rights to Continue Coverage:

For more information on your rights to continue coverage, contact the plan at 1-800-229-1199. There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Virginia State Corporation Commission, Life & Health Division, Bureau of Insurance, at 1-877-310-6560 or

* For more information about limitations and exceptions, see the plan or policy document at https://apps.sentarahealthplans.com/public/ViewCorePlanSOB/CorePlanFilter/DownloadAzureFile?sobFile=%2Fpresales%2F2024%2FEOCC_OI-For-SBC%2F2024_MMLGPOSEOC.pdf

<u>bureauofinsurance@scc.virginia.gov</u>; the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <u>dol.gov/ebsa/healthreform</u>; or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or <u>cciio.cms.gov</u>. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit <u>HealthCare.gov</u> or call 1-800-318-2596. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Information about the Marketplace, visit <u>HealthCare.gov</u> or call 1-800-318-2596. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Information about the <u>Marketplace</u>, visit <u>www.healthcare.gov</u> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: member services at the number on the back of your member ID card. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>dol.gov/ebsa/healthreform</u>; or your state department of insurance at the Virginia State Corporation Commission, Life & Health Division, Bureau of Insurance, P.O.Box 1157, Richmond, VA, 23218, 1-877-310-6560 or <u>bureauofinsurance@scc.virginia.gov</u>.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-855-687-6260.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-855-687-6260.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-855-687-6260.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-855-687-6260.

------To see examples of how this plan might cover costs for a sample medical situation, see the next page.-----

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

\$5,600

Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)

The plan's overall deductible	\$1,000
Specialist <u>copayment</u>	\$500
Hospital (facility) <u>coinsurance</u>	30%
Other <u>coinsurance</u>	30%

This EXAMPLE event includes services like: <u>Specialist</u> visits (*prenatal care*) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services

<u>Diagnostic tests</u> (ultrasounds and blood work) <u>Specialist</u> visit (anesthesia)

\$12,700

Total Example Cost	
--------------------	--

In this example, Peg would pay:

Cost Sharing		
Deductibles	\$1,000	
<u>Copayments</u>	\$500	
<u>Coinsurance</u>	\$2,700	
What isn't covered		
Limits or exclusions	\$0	
The total Peg would pay is	\$4,200	

Managing Joe's Type 2 Diabetes
(a year of routine in-network care of a well-
controlled condition)

The <u>plan's</u> overall <u>deductible</u>	\$1,000
PCP copayment	\$40
Hospital (facility) <u>coinsurance</u>	30%
Other <u>coinsurance</u>	30%

This EXAMPLE event includes services like: <u>Primary care physician</u> office visits (including disease education) <u>Diagnostic tests</u> (blood work) <u>Prescription drugs</u> <u>Durable medical equipment</u> (glucose meter)

Total Example Cost

In this example, Joe would pay:

Cost Sharing		
<u>Deductibles</u>	\$100	
<u>Copayments</u>	\$1,100	
<u>Coinsurance</u>	\$0	
What isn't covered		
Limits or exclusions	\$0	
The total Joe would pay is	\$1,200	

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

The plan's overall deductible	\$1,000
Specialist <u>copayment</u>	\$60
Hospital (facility) coinsurance	40%
Other coinsurance	30%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic tests (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
--------------------	---------

In this example, Mia would pay:

Cost Sharing	
Deductibles	\$1,000
<u>Copayments</u>	\$200
<u>Coinsurance</u>	\$400
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$1,600