



Social Security Administration

Philadelphia Region
11706 Jefferson Avenue
Newport News, VA 23606

Since 1935, the Social Security Administration has been entrusted to safeguard your personal information. Over the course of our nation's history, we have responded and met the needs of the public during personal and national crisis, and other life changing events. To meet these challenges and the expectations of our public, we have embraced technology. From paper applications to electronic filing, we continue to evolve and continue to ensure that the confidentiality of your personal information is safeguarded. This is our commitment to you.

Did you know business that previously required a visit to a Social Security Office can now easily be conducted online at, www.socialsecurity.gov? Here at Social Security, we understand that your time is valuable. By using our website you eliminate any travel and office waiting time. Our website is available 24 hours, seven days a week and offers many services. For example, you can:

- Apply for Retirement, Spouse's and Disability benefits and then check the status of your application.
- Estimate your future benefits using our Retirement Estimator.
- Start or change your direct deposit.
- Request a Social Security Statement.
- Apply for a replacement Medicare Card and/or apply for extra help with Medicare prescription drug plan costs.

For additional services, go to www.socialsecurity.gov and click on, "What You Can Do Online". I believe you'll find it very helpful and informative. If you do decide to file online, be assured it is safe and secure! Of course if you have any questions we are here to answer them. Representatives are available at our toll free number, 1-800-772-1213 or you may visit us at your local offices listed below:

Social Security Administration
Ground Floor
1521 Hardy Cash Drive
Hampton, Virginia 23666
Tele: 1-866-592-2669.

Social Security Administration
11706 Jefferson Avenue
Newport News, Virginia
Tele: (757) 873-3914

We look forward to meeting your needs now and in the future.

Sincerely,

/s/Debra Walsh
District Manager